



VIRECOM

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VIRECOM (Pty) Ltd is a predominantly Deaf-led company that is positioned to be a leading provider of Video Remote Interpreting (VRI) services dedicated to providing an easy and convenient single platform for Deaf and hard of hearing individuals and businesses.

It is a unique video relay communication company that is innovative and responsive to the needs of customers and stakeholders on issues of inclusive and accessible communication of Deaf individuals.

VIDEO RELAY COMMUNICATION

WHAT IS IT?

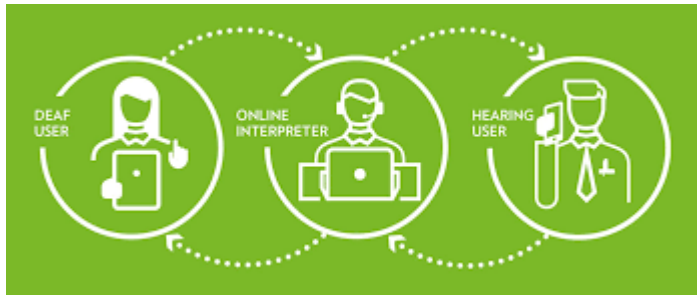
Video Relay Communication, or VIRECOM, is a simple but innovative technology system that allows Deaf people who uses South African Sign Language (SASL) to communicate instantly with hearing people through videophone, on their mobile phone, tablet or laptop, with the assistance of a Sign Language Interpreter (SLI).

WHAT YOU NEED FOR VIRECOM TO WORK?

- Appropriate device such as mobile phone, tablet or laptop with a webcam
- Broadband/Wi-Fi connection
- Download VIRECOM software onto the device

HOW DOES VIRECOM WORK?

- Download and install the VIRECOM App onto your device/location
- VIRECOM equipment stays on-site at your location.
- Call the VIRECOM call centre at designated SASL line using a regular telephone
- A Video Relay Interpreter (VRI) will appear on screen and begin VRI session.
- VIRECOM uses VRI technology such as web cameras or videophones to connect Deaf person and Interpreter via real-time video link so that they can see one another's signs.



- Qualified sign language interpreters who have linguistic competence
- Confidentiality of information and adherence to interpreting standards
- Compatibility of technical set-up and connectivity